VIVACOM THIRD QUARTER RESULTS 2017

Sofia, 14 November 2017



SPEEDTEST by OOKLA AWARDS WINNER

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The information contained in this presentation is on consolidated basis as at 30 Sep 2017, unless otherwise noted.



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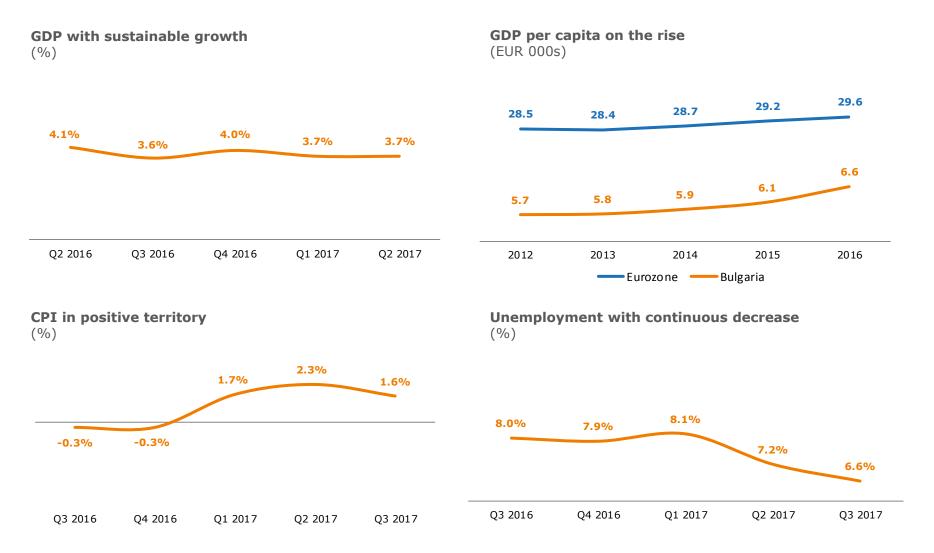
- 1. Overview
- 2. Performance highlights
- 3. Financial review
- 4. Results outlook for 2017
- 5. Q&A session



1. OVERVIEW



Macroeconomic environment



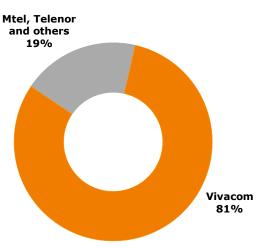
Source: BNB, Employment Agency, Eurostat, NSI Data for unemployment in Bulgaria presented as per Employment Agency methodology. GDP growth for 2016 as per official restated figures by NSI.

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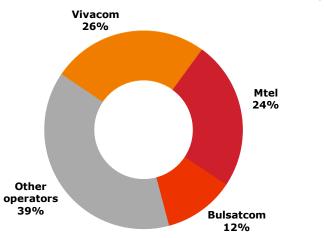
Company snapshot

Incumbent fixed operator with high revenue share

(% share in fixed voice revenue as of Q2 2017)



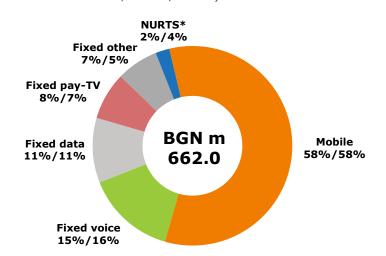
Market leader in fixed broadband (%, fixed broadband subscriber share as of Q2 2017)



Source: Analysys Mason's Telecoms Market Matrix and European Core Forecasts, Company data * NURTS Group revenue with consolidation adjustments.

6 VIVACOM with 2017 award for Bulgaria's fastest mobile network by Ookla.

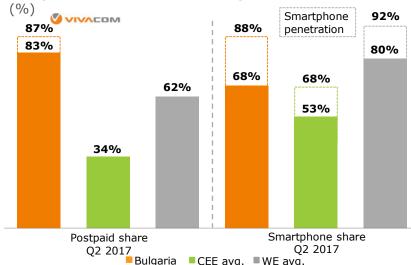
Well diversified and resilient business model (% of YTD revenue, 2017 / 2016)



- Leading integrated telecom operator in Bulgaria:
 - #1 in total revenues
 - #1 in fixed voice 81% revenue share
 - #1 in fixed broadband 26% subscriber share
 - #1 IPTV operator and #3 pay-TV provider overall
 - Fastest 4G network in the country with 94% population coverage
 - Bulgaria's fastest mobile network as measured by Ookla for 2017



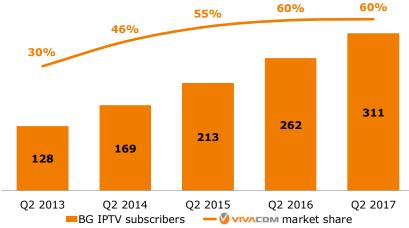
Market highlights



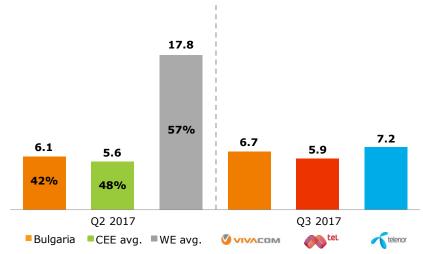
Postpaid mobile market with upside in data

IPTV subscribers evolution

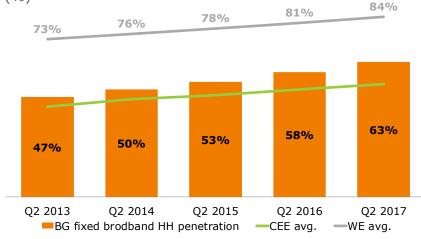
(000s); (%)



Mobile blended ARPU and growing share of data (EUR/month)



Fixed broadband penetration growing (%)

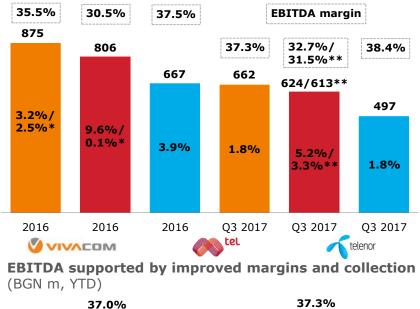


MODV

Source: Analysys Mason's Telecoms Market Matrix and European Core Forecasts, Company data, TAG and Telenor reports All figures are based on active subscribers. IPTV defined as pay-TV service delivered over a managed IP network. Smartphone share is defined as number of smartphones divided by number of active mobile handset connections. Smartphone penetration is defined as number of active smartphones divided by population.

Smartphone penetration is defined as number of active smartphones divided by population. Company postpaid market share and blended ARPUs by operators (excluding M2M) are as of Q3 2017.

Performance overview



#1 Telco company on total revenues

(BGN m, YTD, prior year variance %)

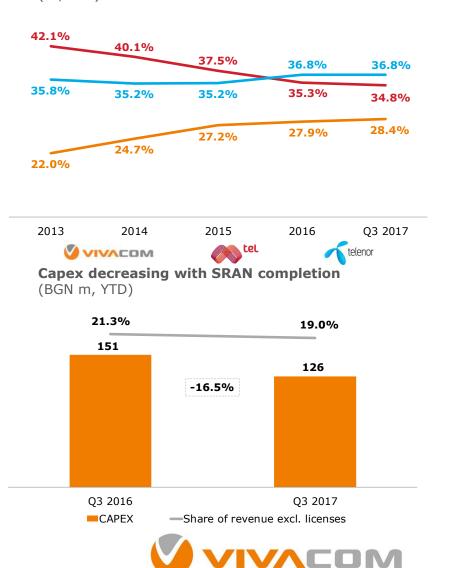
247 240 2.7% Q3 2016 Q3 2017 Adjusted EBITDA —Adj. EBITDA margin

Source: Company data, TAG reports, Telenor reports

* Excluding acquisitions of NURTS by Vivacom and Blizoo by Mtel.

** Excluding EUR 5.8 million one-off effect resulting from a legal settlement. Mobile service revenues exclude visitor roaming and M2M revenues. Mtel and Telenor mobile service revenues include fixed-wireless voice revenues.

Gaining share in mobile service revenues (%, YTD)

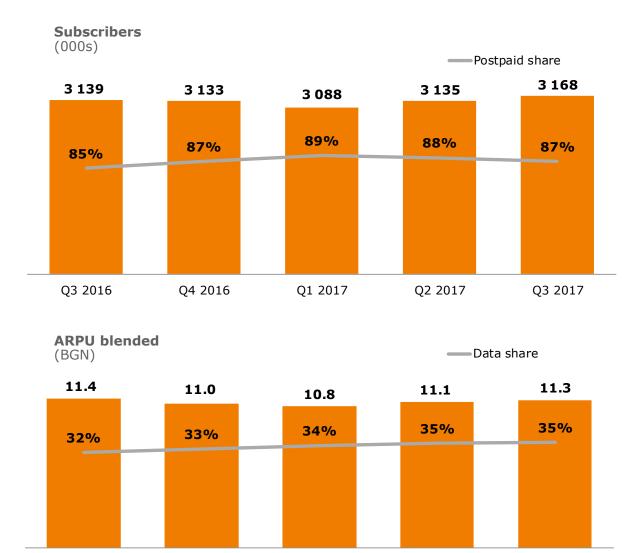


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2. PERFORMANCE HIGHLIGHTS



Mobile key metrics



Q1 2017

Q2 2017

Q3 2017

Highlights

- Growing mobile subscribers with focus on postpaid and best MNP balance in 2017
- Seasonal dynamics in prepaid with net increase, despite subscribers cleanup following the mandatory registration of prepaid base

 Blended ARPU stable and recovering from price pressures on the back of growing data demand



Q3 2016

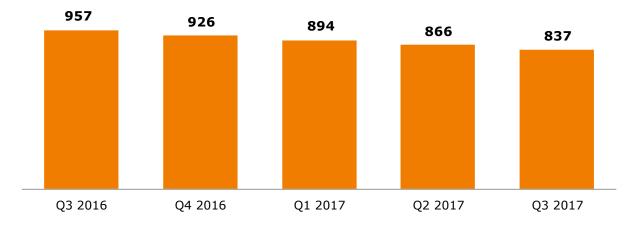
Source: Company data

Q4 2016

15% of YTD '17 Revenue

Fixed voice key metrics





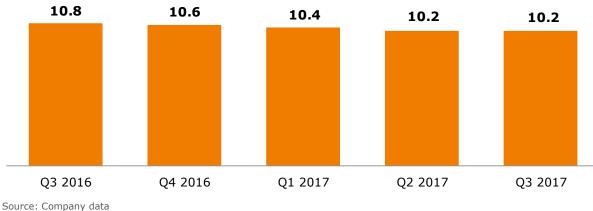
 Ongoing fixed to mobile substitution trend

Highlights

 Pressure from alternative providers with low ARPUs, particularly mobile operators

ARPU blended

(BGN)

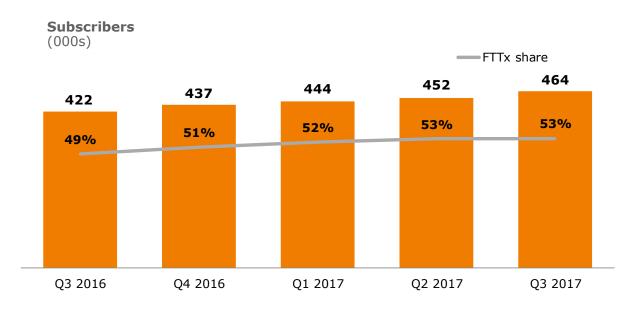


ARPU with slow decrease due
to competitive pressure



Fixed broadband key metrics



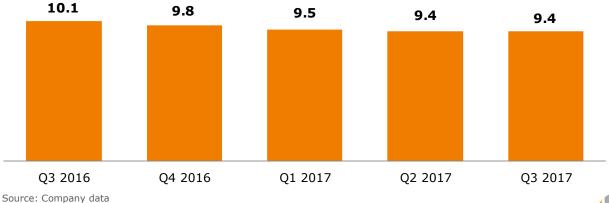


Highlights

- Highly competitive market with many local operators and low price bundled offers from bigger players
- Ongoing shift to high quality and high speed FTTx services supports broadband growth

ARPU blended

(BGN)



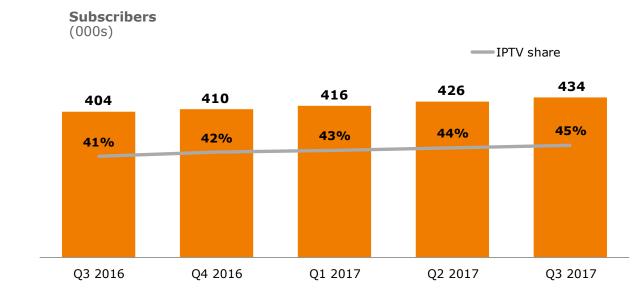
 ARPU pressure from fragmented competition and increased bundling



8% of YTD '17 Revenue

Fixed pay-TV key metrics



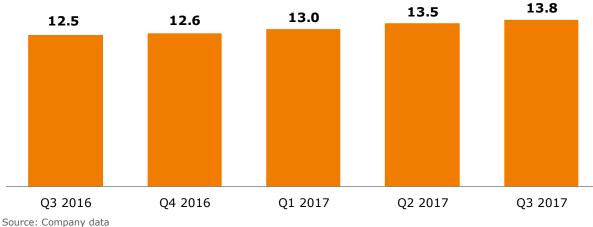


Highlights

- Subscriber acquisition driven by increased demand for high quality services with superior user experience, rich content and HD channels
- Alternative and mass-market players with low cost offers

ARPU blended

(BGN)



 Increase in blended ARPU with growing share of higher MRC and exclusive content tariffs



3. FINANCIAL REVIEW



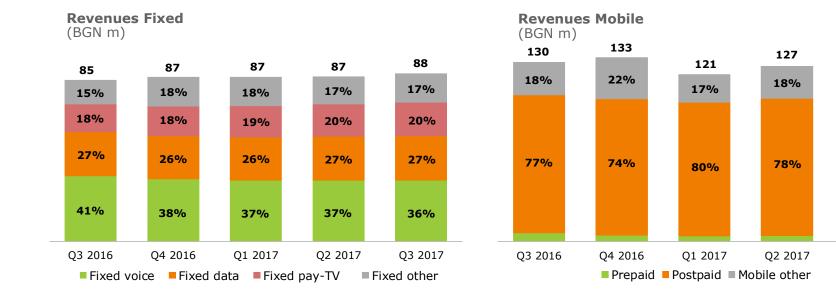
Financial performance summary

| (BGN m) | YTD 2017 | YTD 2016 | change % | Q3 2017 | Q3 2016 | change % |
|---|-----------------------|-----------------------|----------|----------------------|----------------------|----------|
| Revenue | 662.0 | 650.4 | 1.8% | 229.9 | 220.8 | 4.1% |
| Vivacom | 647.0 | 625.4 | 3.5% | 226.0 | 214.6 | 5.3% |
| NURTS | 32.0 | 33.2 | (3.7%) | 9.5 | 10.6 | (10.3%) |
| Eliminations | (17.0) | (8.2) | (01170) | (5.6) | (4.4) | (2010/0) |
| EBITDA | 256.7 | 235.9 | 8.8% | 93.8 | 81.8 | 14.7% |
| Other gains, net | (16.8) | (3.5) | | (9.0) | (1.2) | |
| EBITDA adjustments | 7.0 | 8.0 | | 0.8 | 2.6 | |
| Adjusted EBITDA % of revenues | 246.8 37.3% | 240.4 37.0% | 2.7% | 85.7 37.2% | 83.2 37.7% | 3.0% |
| Vivacom | 232.7 | 229.0 | 1.6% | 81.8 | 80.5 | 1.6% |
| NURTS | 14.5 | 11.7 | 23.9% | 3.9 | 2.7 | 41.3% |
| Eliminations | (0.4) | (0.4) | | (0.0) | (0.1) | |
| Capex % of revenues, excl. licenses | 125.8 19.0% | 150.7 21.3% | 16.5% | 42.0 18.3% | 39.6 18.0% | (5.9%) |
| Vivacom | 125.0 | 150.4 | 16.9% | 41.4 | 39.6 | (4.5%) |
| NURTS | 0.8 | 0.8 | (0.4%) | 0.6 | 0.6 | 5.4% |
| Eliminations | - | (0.6) | | - | (0.6) | |
| Adjusted EBITDA - Capex | 121.0 | 89.7 | 34.9% | 43.7 | 43.5 | 0.4% |

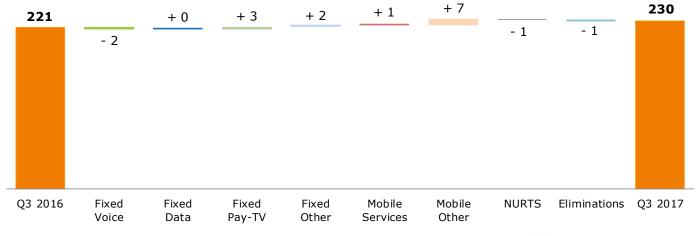
Source: Company data



Revenues



Revenue bridge Q3 2016 – Q3 2017 (BGN m)



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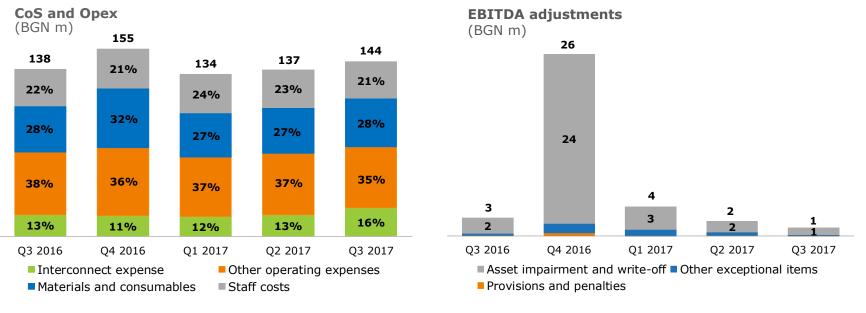
23%

74%

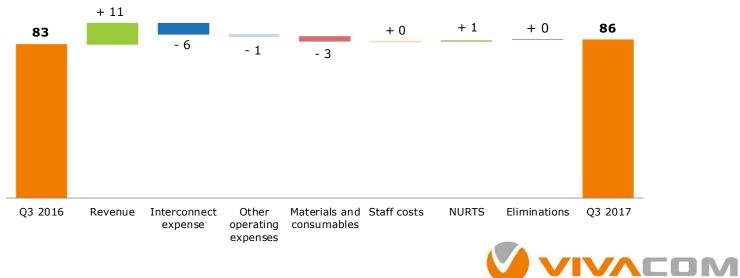
Q3 2017

Source: Company data

Operating expenses and adjusted EBITDA

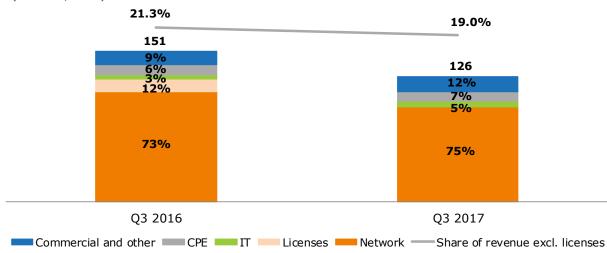


Adjusted EBITDA bridge Q3 2016 - Q3 2017 (BGN m)



Capex

Capex structure and share of revenue (BGN m, YTD)

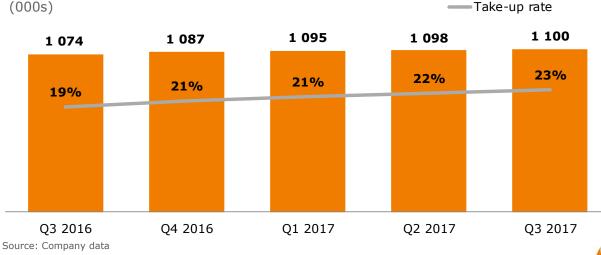


Highlights

- Focus on network to improve . coverage, capacity, resilience and long-running efficiencies
- Vivacom's LTE network received • the highest score by GWS for speed measurement in 2016 and by Ookla in 2017

FTTx homes passed

(000s)



- FTTx roll-out in carefully selected • areas based on return of investment criteria
- Increase in subscriber FTTx take-. up rate
- VDSL launch as part of copper-• based network optimization



 $18\,$ On July 12, 2017 VIVACOM received the 2017 award for Bulgaria's fastest mobile network by Ookla. VIVACOM 4G network received the highest score by Global Wireless Solutions (GWS) for speed measurement done in Sofia, Ruse, Sozopol, Kavarna and settlements on the Bulgarian Black Sea coast The measurement was performed by GWS's methodology in the period 15.10-15.11.2016.

Net debt

| (BGN m) | Q3 2017 | Q3 2016 |
|---------------------------------|---------|---------|
| Bonds | 796.8 | 792.8 |
| Revolving credit | 0.0 | 0.0 |
| Trade credits | 0.9 | 4.3 |
| Financial lease | 5.3 | 0.4 |
| Total borrowings | 803.1 | 797.5 |
| Total cash and cash equivalents | (144.9) | (91.9) |
| Net debt | 658.2 | 705.7 |
| Net Leverage Ratio | 2.08 | 2.25 |



Source: Company data Net leverage ratio calculated as ratio of Net debt and LTM Adjusted EBITDA.

Results outlook for 2017 - updated

| | 2016 actual | 2017 guidance | |
|-----------------|----------------|------------------|--|
| Adjusted EBITDA | BGN 311 m | BGN 315 - 325 m | |
| Capex | BGN 212 m | BGN 180 – 190 m | |



Source: Company data





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